

Summary of the InfoVista Tabs for Agency Users

The InfoVista tool is organized by tabs. You will access the various capabilities in the tool by choosing the appropriate tab. The tabs that an individual will see on his or her screen vary depending upon the permissions assigned to that individual. Therefore, you may or may not see all of these tabs on your screen when you access InfoVista. Here is a summary of the tabs and the capabilities found under each one:

Name of the Tab	How the Tab Is Used
Main Page	This is the first screen you will see when you access InfoVista. It includes a welcome message and administrative information, but no metrics or reports.
CPE	This tab provides performance measures for Customer Premise Equipment (CPE) devices and interfaces . Select either "Device" or "Interface" from the submenu that appears when you click on the CPE tab.
Access	This tab provides performance measures for access lines and routes , including metrics on: <ul style="list-style-type: none">• Latency (milliseconds)• Jitter (milliseconds)• Packet Loss (%)• Availability (%)
CPE Top & Bottom	This tab provides performance measures for the top 10 CPE devices and the bottom 10 CPE devices as rated by CPU usage and load, including metrics on: <ul style="list-style-type: none">• CPU Usage (%)• Memory Usage (%)
Access Top & Bottom	This tab provides performance measures for the top 10 access routes and the bottom 10 access routes as rated by latency, including metrics on: <ul style="list-style-type: none">• Latency (milliseconds)• Delivery (%)• Availability (%)